

## **COVID-19 Call Center Now Open 8AM to 6PM Daily**

**- Will close Easter Sunday, April 12, for the day -**

**BROWARD COUNTY, FL** - The COVID-19 Hotline, established in partnership between Broward County and the Florida Department of Health in Broward on March 21, will change its hours of operations to mirror the Call Center for the Florida Department of Health in Broward County, effective Tuesday, April 7.

The new hours will be 8AM - 6PM, seven days a week. Both the County and the Department of Health in Broward call centers will be closed on Easter Sunday, April 12.

Florida Department of Health (FDOH) in Broward reduced its COVID-19 Call Center hours effective April 2.

The COVID-19 Hotline answers caller's questions and performs over-the-phone assessments for testing eligibility, before referring callers to the Department of Health for testing.

Since March 21, the Broward County COVID-19 Hotline has answered 9,180 calls and referred 1,433 callers to the Department of Health.

For the latest updates, visit [FloridaHealth.gov](https://www.floridahealth.gov), email [COVID-19@flhealth.gov](mailto:COVID-19@flhealth.gov) or call the FDOH Call Center at 866-779-6121 or 954-357-9500.

To learn more about what Broward County is doing, visit [Broward.org/Coronavirus](https://www.broward.org/coronavirus).