

## Our Commitment

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- To hire, develop, and retain the best people possible.
- To promote personal growth and professionalism through a commitment to offer the best training and educational programs possible.
- To prepare our personnel for top leadership roles in the fire department.
- To provide our members with the very best supervisors and leaders.
- To provide equal opportunity to all fire department members and celebrate diversity as one of our proudest achievements.
- To always treat each other with dignity and respect.
- To provide our personnel with the safest working conditions possible.
- To treat all of our customers with the care, respect, and concern that we would provide our own families. Customer service shall always be our top priority!
- To develop credibility and a sense of trust among our city government officials in order to establish ourselves as *bona fide* experts in fire rescue services.
- To provide the highest level of service to our community at the lowest cost possible.