

Our Mission

Basic Purpose

To respond without delay to emergency requests and to give the highest quality care to the residents and visitors of Pompano Beach at the lowest cost possible.

Core Values - We Pledge To

- Meet the needs of every customer
- Adhere to the principles of honesty and hard work
- Respect the dignity of all persons we serve
- Be prudent and responsible with the resources entrusted to us by the community

Priorities

- To place safety and customer satisfaction at the center of our work
- To recognize that training, education, and inter-personnel development are the best investments for fostering organizational growth
- To commit ourselves to embracing the highest ethical standards

Long-Term Goal

To make the City of Pompano Beach the safest mid-size City in the State of Florida