

STRATEGIC PLAN PROGRESS

FIRST HALF (OCTOBER 2023 – MARCH 2024)

2 YEAR STRATEGIC PLAN FY 2023 - 2025



FY 24 – First Half Progress

- 2.2.4 Design and implement a systematic approach to succession planning
- 6.3.1 Develop and implement systematic approach to performance measurement, analysis, and review
- 6.4.1 Develop and implement a systematic approach to performance improvement
- 6.5.1 Create a systematic approach to create and maintain standard operating procedures, both City-wide and specific to departments, as appropriate
- 6.6.1 Develop and implement a systematic approach to complaint-management



Florida's Warmest Welcome

STRATEGIC PLAN PROGRESS